



March 19, 2020

To: Valued Business Partner

Re: Coronavirus Update

At API Heat Transfer, our top priority is to protect the well-being of our associates. We are taking all the proper precautions to do so at our sites around the globe.

API has been working diligently to proactively manage the global effect of the Coronavirus since early January, when it first began to impact our Suzhou China campus.

Currently, API is executing all the recommended health and safety protocols issued by the federal, state, and local government agencies in each locality where API operates.

While we have seen minor disruptions at some global sites, we are still operating at all sites and working very hard to support our global partners.

We appreciate your support during this very dynamic time and will periodically issue updates on our status as changes warrant.

Regards,

*Greg Smietanski*

Greg Smietanski  
VP Sales – API Heat Transfer